Potomac Falls Health and Rehab Center 46531 Harry Byrd Highway Sterling, VA 20164

May 8, 2019

Dear Sirs

I was recently a patient at Potomac Falls for three weeks in April and I am writing to express my thanks and gratitude to the staff and employees at Potomac who took care of me so well. The entire facility is so well run and the therapists, nurses, and aids as well as kitchen and maintenance staffs were all helpful, friendly, well trained and compassionate.

The physical therapy team that worked with me especially deserve such high praise for their knowledge and expertise, among them I must compliment Joseph Jens, Denise Bilodeau and Suzanne Lacy. All three were always helpful, professional and so encouraging to me. I give them high praise indeed for their expert knowledge as well as friendiness and caring as regards my stroke therapy.

I must also praise the nursing staff and the room attendants, in particular nurse Manisha and CNA Rafael who took care of my needs in room 221. Nurse Manisha was always kind, helpful and courteous and took the time to explain the routine, the meds and procedures I was undergoing. They both were wonderfully helpful as was the entire staff at Potomac that I came in contact with.

Again, many thanks and much praise to everyone at Potomac Falls who was involved in my care and rehabilitation.

Thank you all,

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